MHA 618
Finance, Risk, and Cost Data

Current Patient volume: Most recent Fiscal Year = 1.5 million patients

Projected Patient volume: Next Fiscal Year = + 5%-10% of most recent total

Current General Budget: $2.25 Billion Total Operating Expense

Census Data from the area in which the facility is located: Check the Census data for your city to check for the current population of payers (patients)

Current charge for a basic hospital stay: $400 per 24 hour stay in a hospital bed

Most recent Fiscal Year payers (patients) Breakdown:
33% Medicare
33% Private Insurance
33% Self Pay/International Patients
1% Indigent care

Current Complaints and Issues:

Patients are frustrated that they have to bring their paper records to the hospital.

Patients complain that the hospital often runs duplicate tests because the records were not available.

Patients complain that physicians and nurses are in a hurry and don't follow up

Departments within the hospital do not communicate properly

Supply issues cause problems in the timing of care

Patients want updates in real time whenever possible. However doctors, nurses, and staff are not able to provide this.

Results of tests and other care related information is not readily available to patients.

The facilities are old and uncomfortable for patients and staff

There is no follow up with patients after their care thus causing more readmissions.

The ratio of physicians and nurses to patients is too low.

The rooms are cramped and uncomfortable for patients and visitors.

There is inadequate parking at the facility.